

IT Volition provides vCIO (Virtual Chief Information Officer) services. We work with small and mid-size organizations providing strategic IT leadership and digital transformation initiatives. Our virtual or fractional services allow businesses to have a dedicated CIO without having to hire one full-time.

The role of Virtual Chief Information Officer (vCIO) is to provide strategic technology leadership and guidance to your business without having to hire a full-time, in-house CIO. A vCIO's role is to align your company's technology strategy with its overall business goals, ensuring that technology supports and enhances the organization's objectives. Our vCIO role also includes the roles of vCISO and vCTO.

### Benefits can include:

- Improved Customer Experience
- More effective IT Security
- Maximizing employee productivity
- Revenue growth
- Increased Profits



When we work with your company, the process typically involves the following steps:

1. **Assessment:** The vCIO starts by conducting a thorough assessment of your company's current technology infrastructure, processes, and overall IT environment. This involves understanding the company's business goals, operations, and existing technology systems.
2. **Technology Strategy Development:** Based on the assessment, the vCIO collaborates with key stakeholders to develop a comprehensive technology strategy that aligns with the company's business objectives. This may include recommendations for system upgrades, security enhancements, and process improvements.
3. **Budgeting and Planning:** The vCIO helps the company create a technology budget that supports the implementation of the recommended strategies. This includes planning for hardware and software upgrades, cybersecurity measures, and any other technology-related investments.
4. **Vendor Management:** The vCIO may assist in selecting and managing technology vendors, ensuring that the chosen solutions align with the company's needs and budget.
5. **Risk Management and Security:** A vCIO helps to identify and mitigate cybersecurity risks. This involves implementing security best practices, developing incident response plans, and ensuring compliance with relevant regulations.
6. **Implementation and Execution:** Once the technology strategy is defined, the vCIO helps oversee the implementation of the recommended changes. This may involve working with internal IT teams or external service providers.

7. **Monitoring and Optimization:** The vCIO continuously monitors the company's technology environment, assessing performance, identifying areas for improvement, and making adjustments to the strategy as needed.
8. **Reporting and Communication:** Regular communication with key stakeholders is crucial. The vCIO provides updates on the status of technology initiatives, discusses any emerging challenges, and ensures that the technology strategy remains aligned with the company's business goals.

Working with IT Volition allows your businesses to benefit from strategic guidance, improved technology efficiency, and a proactive approach to IT management. The specific details of the engagement may vary depending on the needs and structure of your company. We are happy to work with you to create a vCIO service agreement that fits your unique requirements.

## Your vCIO

Phillip Christensen, President & Your vCIO

With a proven track record in strategic technology leadership, Phillip brings a wealth of experience to the helm of our vCIO services. As an industry expert with over 25 years in digital transformation and IT Security business management, he has done work for a large number of SMEs, as well as large



enterprises such as Bank of Canada, Toyota Canada, and Reliance Home Comfort. Phillip has successfully navigated complex technological landscapes, driving innovation and delivering tangible results for his clients.

Phillip's expertise lies in crafting tailored IT strategies that align seamlessly with your business objectives. With a focus on proactive risk management and cost-effective solutions, Phillip ensures that your technology not only supports but propels your business forward.

At IT Volition, we understand that each client is unique. As Your vCIO, Phillip is dedicated to collaborating closely with you, leveraging insights gained from years of experience to provide personalized vCIO services. Together, we'll not only meet but exceed your technological goals, fostering a foundation for sustained success.

Experience the transformative power of strategic IT leadership with IT Volition. Let's shape the future of your business, one innovative solution at a time.

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